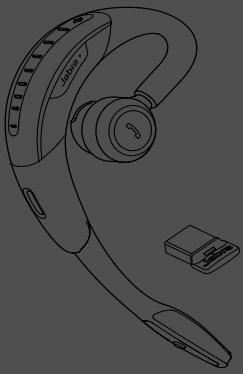
Jabra®

Jabra MOTION UC
Jabra MOTION UC+



User Manual

jabra.com/motionuc

1. WELCOME 4
2. HEADSET OVERVIEW 5
2.1 TRAVEL & CHARGE KIT (JABRA MOTION UC+ ONLY)
2.2 JABRA LINK 360
3. HOW TO WEAR 7
3.1 HEIGHT ADJUSTMENT
3.2 LEFT OR RIGHT EAR WEARING STYLE
3.3 EARGEL POSITIONING
4. HOW TO CHARGE 9
4.1 CHARGING USING THE MICRO-USB CABLE
4.2 CHARGING USING THE WALL CHARGER (NORTH AMERICA ONLY)
4.3 CHARGING USING THE TRAVEL & CHARGE KIT
4.4 BATTERY STATUS
5. HOW TO CONNECT 11
5.1 CONNECT WITH THE JABRA LINK 360
5.2 RECONNECT WITH THE JABRA LINK 360
5.3 CONNECT WITH A BLUETOOTH DEVICE
5.4 CONNECT WITH AN NFC DEVICE
5.5 TRANSFER AUDIO BETWEEN NFC DEVICE AND HEADSET

6. HOW TO USE 15
6.1 BUSYLIGHT
6.2 MULTIPLE CALL HANDLING
6.3 VOICE COMMANDS ON/OFF
6.4 LIST OF VOICE COMMANDS
6.5 LIST OF VOICE GUIDANCE
7. MOTION SENSOR CONTROLS 22
7.1 CALL ASSIST
7.2 POWER NAP
7.3 INTELLIGENT VOLUME CONTROL
8. SOFTWARE 25
8.1 JABRA CONNECT
8.2 JABRA DIRECT
8.3 UPDATE HEADSET FIRMWARE
8.4 CUSTOMIZE HEADSET SETTINGS
9. SUPPORT 28
9.1 FAQ
9.2 COMPLIANCE MODE
9.3 HOW TO CARE FOR YOUR HEADSET
10. TECHNICAL SPECIFICATIONS 30

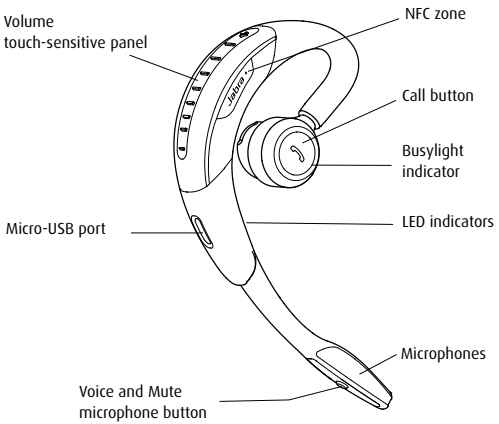
1. WELCOME

Thank you for using the Jabra Motion UC or Jabra Motion UC+. We hope you enjoy it!

JABRA MOTION UC OR MOTION UC+ FEATURES

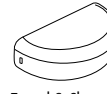
- Motion sensor technology for call control, and enhanced audio performance and extended battery performance
- Power Nap for extended battery performance
- Intelligent volume control that automatically adjusts to surroundings
- NFC technology
- Volume touch controls
- Voice controls
- HD Voice
- Wireless freedom - Up to 100m/300ft
- Noise Blackout™ 3.0
- Wind noise protection
- Jabra SafeTone™
- Busylight indicator
- Adjustable height for perfect fit

2. HEADSET OVERVIEW



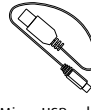
Jabra Link 360

Eargels
3 sizes for custom fit



Travel & Charge kit
Incl. with Jabra Motion UC+

Wall charger
(North America only)



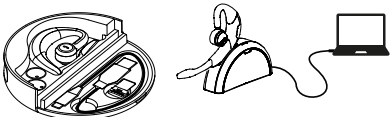
Micro-USB cable

Soft Pouch
Incl. with Jabra Motion UC

NOTE: All accessories are also available at jabra.com.

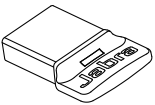
2.1 TRAVEL & CHARGE KIT (JABRA MOTION UC+ ONLY)

The Travel & Charge kit conveniently stores and charges the headset.



NOTE: The Travel & Charge Kit is available as an optional accessory at jabra.com.

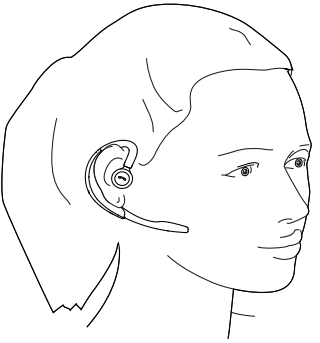
2.2 JABRA LINK 360



The Jabra Link 360 is a plug-and-play Bluetooth adapter that connects the headset to your PC.

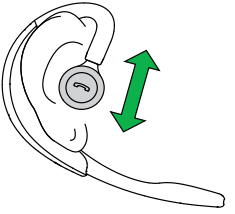
NOTE: For more information about the Jabra Link 360 visit the Jabra website.

3. HOW TO WEAR



3.1 HEIGHT ADJUSTMENT

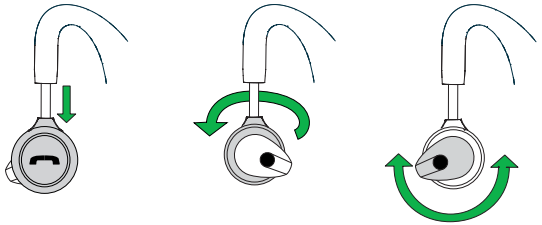
Get the perfect fit for your ear by adjusting the height of the speaker up or down.



3.2 LEFT OR RIGHT EAR WEARING STYLE

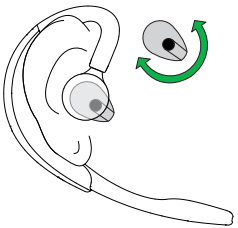
The headset can be worn on the left or right ear. To switch ear:

1. Pull the speaker all the way down.
2. Rotate the speaker 180°.
3. Twist the eargel around to fit.



3.3 EARGEL POSITIONING

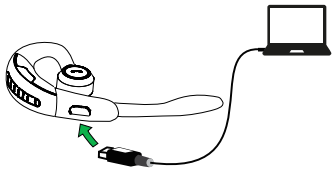
For optimal audio quality rotate the eargel for best fit. It is recommended to try all three eargel sizes to find the optimal fit.



4. HOW TO CHARGE

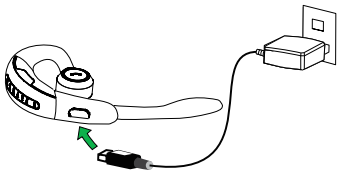
4.1 CHARGING USING THE MICRO-USB CABLE

Plug the headset into any available USB port on your PC using the micro-USB cable.



4.2 CHARGING USING THE WALL CHARGER (NORTH AMERICA ONLY)

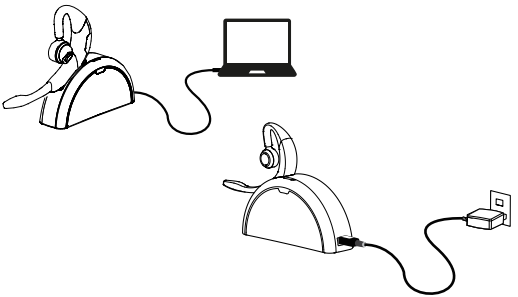
Plug the headset into a power supply using the wall charger.



NOTE: For safety reasons, it is recommended not to use the headset while it is charging.

4.3 CHARGING USING THE TRAVEL & CHARGE KIT

Dock the headset in the Travel & Charge kit and plug into a power supply using the micro-USB cable or the wall charger.



4.4 BATTERY STATUS

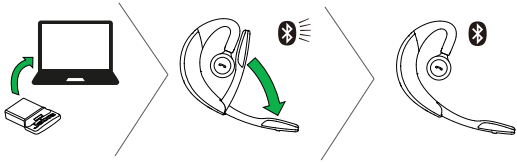
	IN USE	WHEN CHARGING
	50% - 100%	100%
	10% - 50%	50% - 100%
	0% - 10%	0% - 50%

NOTE: It takes 2 hours to fully charge the headset.

5. HOW TO CONNECT

5.1 CONNECT WITH THE JABRA LINK 360

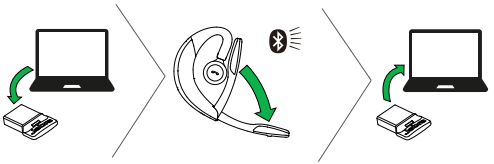
1. Plug the Jabra Link 360 into any available USB port on your PC.
2. Open the flip boom-arm on the headset to connect to the Jabra Link 360.
3. The connection is established when the LED on the Jabra Link 360 stops flashing and shows a solid blue light.



NOTE: If the Jabra Link 360 has been connected to other devices, please ensure that all those devices are switched off when connected a new device, as the Jabra Link 360 can only have one active Bluetooth connection. The headset and the Jabra Link 360 come pre-connected from the factory.

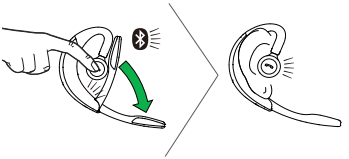
5.2 RECONNECT WITH THE JABRA LINK 360

1. Remove the Jabra Link 360 from the PC.
2. While pressing the **Call** button, open the flip boom-arm on the headset.
3. Plug the Jabra Link 360 into the PC to automatically connect to the headset. Connection can take up to 1 minute.



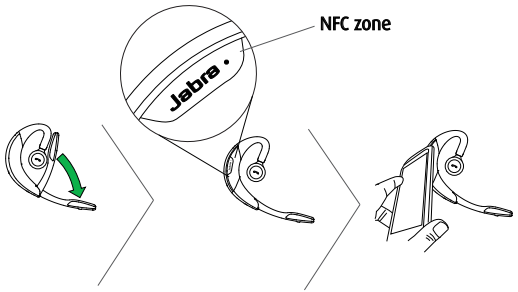
5.3 CONNECT WITH A BLUETOOTH DEVICE

1. While pressing the **Call** button, open the flip boom-arm. Release the **Call** button when the Bluetooth light flashes blue.
2. Wear on the ear and follow the voice-guided connection instructions.



5.4 CONNECT WITH AN NFC DEVICE

1. Ensure that NFC is enabled on your mobile device.
2. Open the flip boom-arm on the headset.
3. Locate and gently tap the NFC zone on the headset against the NFC zone on your mobile device. The mobile device will announce that the headset is now paired when the connection is successful.



NOTE: NFC devices have NFC implemented in different ways. The size and sensitivity of the NFC zone and how to connect the headset may vary between devices.

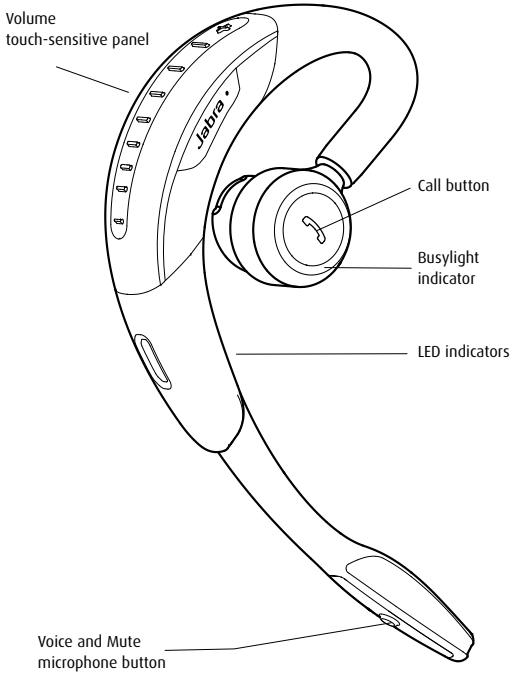
5.5 TRANSFER AUDIO BETWEEN NFC DEVICE AND HEADSET

To transfer audio to or from the headset, gently tap the NFC zones of the connected NFC device and the headset. Audio is now transfered:

- To the headset from the NFC device, or
- To the NFC device from the headset

NOTE: NFC devices have NFC implemented in different ways. Depending on the NFC device, this feature might not be available.

6. HOW TO USE


Volume
touch-sensitive panel
Call button
Busylight
indicator
LED indicators
Voice and Mute
microphone button

	On/off	Open or close the flip boom-arm
	Answer call	Open the flip boom-arm, or tap the **Call** button if the boom-arm is open
	End call	Close the boom-arm, or tap the **Call** button
	Talk time status	When not on a call, tap the **Call** button to hear the remaining talk time
	Reject call	Double-tap the **Call** button when there is an incoming call
	Redial last number	Double-tap the **Call** button when not on a call
	Adjust speaker volume	Slide a finger up/down the **Volume** touch-sensitive panel
	Voice commands	Tap the **Voice and Mute microphone** button when not on a call, until you hear 'Say a command'. Say 'What can I say?' for a list of voice commands
	Mute/ un-mute microphone	Tap the **Voice and Mute microphone** button during a call to mute the microphone. Tap again to un-mute.

6.1 BUSYLIGHT

The Busylight indicator has 2 features:

- Incoming call indication (fast flashing red light)
- On a call indication (slow flashing red light)

NOTE: It is possible to turn the Busylight indicator on/off using Jabra Direct or the Jabra Connect app.

6.2 MULTIPLE CALL HANDLING

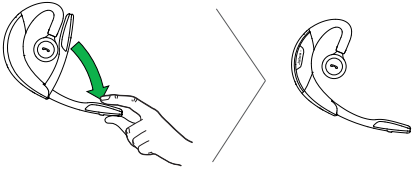
The headset can accept and handle multiple calls simultaneously.

	End current call and answer incoming call	Tap the **Call** button
	Switch between held call and active call	Press and hold (2 secs) the **Call** button
	Put current call on hold and answer incoming call	Press and hold (2 secs) the **Call** button
	Reject incoming call	Double-tap the **Call** button

6.3 VOICE COMMANDS ON/OFF

Voice commands are on by default. To turn voice commands on/off:

1. Press and hold the Voice button while opening the flip boom-arm.
2. Release the the Voice button when the flip boom-arm is open.



NOTE: It is also possible to turn voice commands on/off using Jabra Direct or the Jabra Connect app.

6.4 LIST OF VOICE COMMANDS

	DESCRIPTION
What can I say?	Hear a list of all voice commands
Answer	Answer incoming call
Ignore	Reject incoming call
Pair new device	Enter pairing mode
Redial	Redial last number dialed
Call back	Call the phone number that last called you
Battery	Hear current battery status
Cancel	Cancel voice command
Phone commands	Turns on the connected device's phone commands (e.g. Siri)

6.5 LIST OF VOICE GUIDANCE

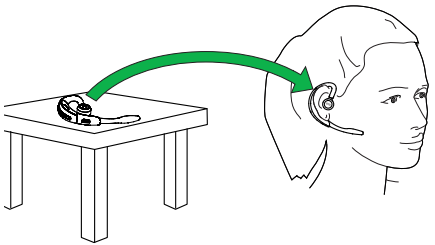
	DESCRIPTION
	Power on
	Power off
	Welcome. You are now ready for pairing. Go to the Bluetooth menu on your phone...
	Pairing cancelled
	Pairing failed
	Mobile connected
	PC connected
	Two devices connected
	Not connected
	Redialing
	Mute on / Mute off
	Call from (name or number from phone address book)
	Unknown caller

	DESCRIPTION
	Low battery
	Your remaining talk time is...
	Say a command
	Voice on
	Voice off

7. MOTION SENSOR CONTROLS

7.1 CALL ASSIST

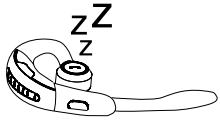
If the flip boom-arm is open, simply pick up the headset from the desk to your ear to automatically answer an incoming call.



7.2 POWER NAP

To extend battery life always close the flip boom-arm when the headset is not in use. If the flip boom-arm is left open the headset will enter Power Nap mode when it has not been moved for 60 minutes (when Bluetooth connected), or 5 minutes (when Bluetooth not connected). The headset will announce 'Power Off' when it enters Power Nap mode.

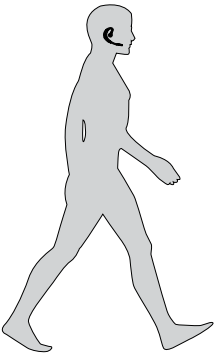
To exit Power Nap mode, move or pick up the headset. The headset will announce 'Power On' when exiting Power Nap mode.



NOTE: If the headset is in Power Nap mode for 24 hours, the headset will automatically turn off 100% to preserve battery. To turn the headset back on, close the flip boom-arm and then open it.

7.3 INTELLIGENT VOLUME CONTROL

The headset uses Intelligent Volume Control to adjust the headset speaker volume depending on the motion of the wearer, and the sounds of the surrounding environment (e.g. automatically increasing the speaker volume on an active call when walking or entering a noisy environment).



NOTE: Motion sensor controls are default-enabled, and can be disabled in Jabra Direct and/or the Jabra Connect app.

8. SOFTWARE

8.1 JABRA CONNECT

Jabra Connect is a smartphone app that enables call control and configuration of product settings for selected Jabra devices connected to the smartphone.

- Android download - Google Play
- iOS download - App Store

8.2 JABRA DIRECT

Jabra Direct is software designed to support, manage and enable optimal functionality for Jabra devices. It is highly recommended to download and install Jabra Direct.

Download the latest version - jabra.com/direct.

8.3 UPDATE HEADSET FIRMWARE

Firmware updates improve performance or add new functionality to Jabra devices. Firmware can be updated in two ways:

To update firmware:
1. Connect the headset to the PC via USB cable.
2. Download and install Jabra Direct.
3. Check for the latest firmware via Jabra Direct. You will receive notifications whenever there is an update for your device.

8.4 CUSTOMIZE HEADSET SETTINGS

With the Jabra Connect app and Jabra Direct it is possible to customize headset settings when the headset is connected to your mobile device or PC.

JABRA CONNECT & JABRA DIRECT (VIA JABRA LINK 360)

- Busylight indicator
- Power Nap mode
- Intelligent Volume Control
- Voice controls
- Sound profiles (equalizer)
- Mute reminder tone
- Call assist

JABRA DIRECT ONLY (VIA JABRA LINK 360)

- Jabra Safetone™
- Wireless range (and density performance)
- Automatic PC Audio detection
- Target softphone for outgoing calls
- Pairing (Headset and Jabra Link 360)
- Voice commands/Voice guidance language

NOTE: The headset must be connected directly to PC using the USB cable. To change the voice language, follow the procedure for a normal firmware update and accept the update even when prompted that the headset has the latest firmware. On-screen instructions with language options will become available.

9. SUPPORT

9.1 FAQ

View the comprehensive FAQ at Jabra.com/motionuc.

Q Why do I hear crackling noises?
A Bluetooth is a radio technology that is sensitive to objects between the headset and the connected device. Ensure the headset and the connected device are within range (up to 100 meters or 300 feet).

Q What is the range of the headset?
A The Jabra Motion UC or Motion UC+ supports the following maximum ranges:
- When connected to the Jabra Link 360 the range is up to 100m/300ft.
- When talking on (most) Bluetooth devices the range is up to 10m/33ft.

Q Why do I not hear anything?
A You might need to increase the speaker volume, or ensure that the headset is connected to a device.

Q I am having Bluetooth connection problems
A Check your mobile device's Bluetooth menu and delete/forget the headset. Re-connect the headset to your Bluetooth device following the Bluetooth connection instructions.

Q Why doesn't my PC detect the Jabra Link 360?
A Try connecting the Jabra Link 360 to another USB port on the PC that is a direct connection (i.e. not a USB hub connected to the PC).

9.2 COMPLIANCE MODE

For compliance with EU Directive 2003/10/EC (Noise at work) and Australian G616 guidelines set the headset into the desired compliance/guideline mode.

1. Install Jabra Direct.
2. Connect the headset using Jabra Link 360.
3. In Jabra Direct, set the desired mode by ticking 'SafeTone protection'.

FOR TCO COMPLIANCE:

The headset needs to be set in TCO mode.

1. Install Jabra Direct
2. Connect the headset using Jabra Link 360.
3. Open Jabra Direct and set the desired mode by adjusting the 'Wireless range' to setting 'Low' or 'Very low'.

9.3 HOW TO CARE FOR YOUR HEADSET

- Always store the headset with the power off and safely protected
- Avoid storage at extreme temperatures (above 35°C/95°F or below -20°C/-4°F). This can shorten battery life and may affect headset operation
- Do not expose the headset to rain or other liquids

10. TECHNICAL SPECIFICATIONS

JABRA MOTION UC AND UC+ HEADSET	DESCRIPTION
Weight:	17.5g
Dimensions:	L 53.5mm x W 16mm x H 24mm
Microphones:	2 Omni-directional microphones with Jabra Noise Blackout technology
Speaker:	Micro dynamic, 14.8mm
Operating range:	Up to 100m (300 feet), Class 1
Bluetooth version:	4.0
Paired devices:	Up to 8 stored devices, 2 connected devices at same time (Multiuse™)
Supported Bluetooth profiles:	A2DP (v1.6), Hands free profile (v1.6), Headset profile (v1.2)
Talk time:	Up to 8 hours Up to 6.5 hours (with Busylight on)
Standby time:	Up to 15 days
Operating temperature:	-10°C to 60°C (14°F to 140°F)
Storage temperature:	-20°C to 35°C (-4°F to 95°F)
AC power supply	100-240V, 50-60Hz
Pairing passkey or PIN:	0000

JABRA LINK 360	DESCRIPTION
PC connection:	USB 2.0
Bluetooth version:	4.0
Bluetooth range:	Up to 100m (300 feet), Class 1
Bluetooth profiles:	A2DP (v1.2), Hands free profile (v1.6)
Simultaneous Bluetooth connections:	1
Bluetooth audio bandwidth	Wideband (HD voice), A2DP
Visual indicators:	Multicolor LED